



yōkobo

an object of sensitive presence

Dominique Deuff, Gentiane Venture, Isabelle Milleville-Pennel & Ioana Ocnareanu – March 23, 2023

• robot • design • slow technology • presence • human-robot-human • data • relationship • speculative • exploration

As part of a multidisciplinary research and a PhD project to strengthen the connection between retired couples living at home, we imagined and designed Yōkobo. It is a robot at the crossroads of a sensitive approach and a robotic trend that bridges the gap between humans (Human-Robot-Human Interactions field). As a theoretical contribution, Yōkobo is at the intersection of various concepts: behavioral objects, objects, weak robotics, and slow technology.

Yōkobo is a trinket bowl placed in the entrance of homes. Its discreet presence expresses hospitality and celebrates small moments of everyday life, welcoming visitors and inhabitants of the house. The name comes from the contraction of “yōkoso” (welcome in Japanese) and “robot” (with French pronunciation). In addition to these functions, Yōkobo expresses the state of the home using data from connected IoT devices, combining various house parameters (such as temperature, air quality, etc.) to express the home’s “mood” through its motions. Finally, Yōkobo used in tandem with house keys, can convey a trace, a message based on motion. And a trace is a memory of the partner’s passage.

Yōkobo is resolutely innovative and disruptive. It does not sit within the lineage of the general vision of what robots are and what they can do:

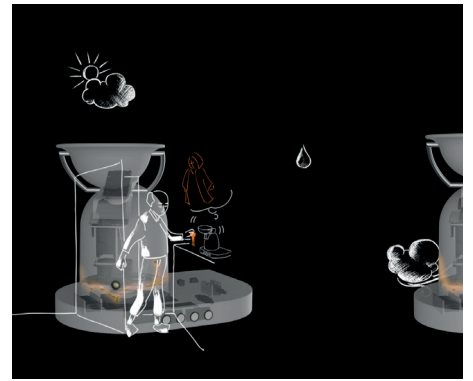
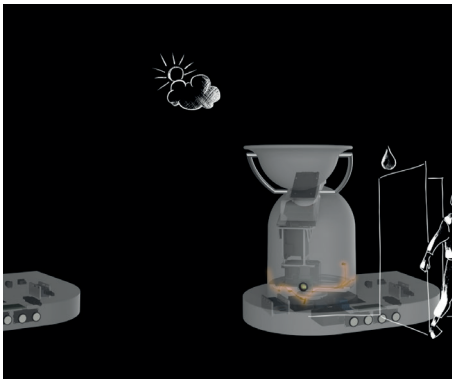
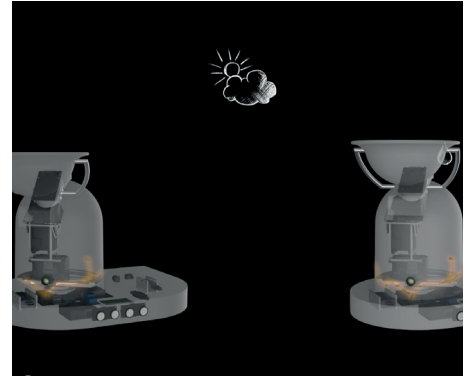
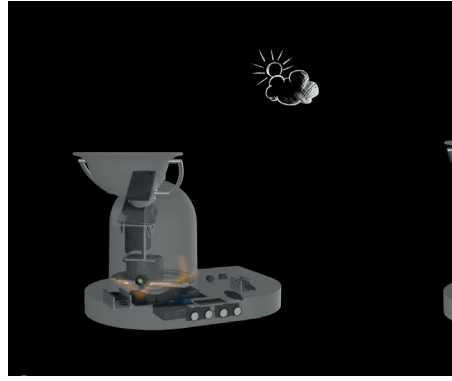
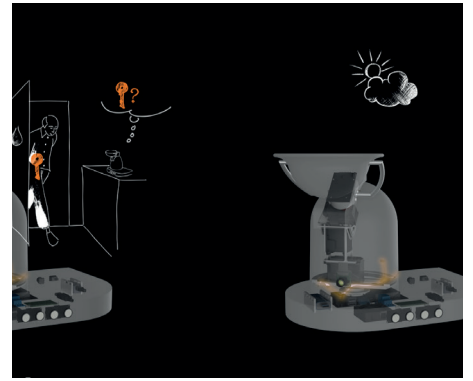
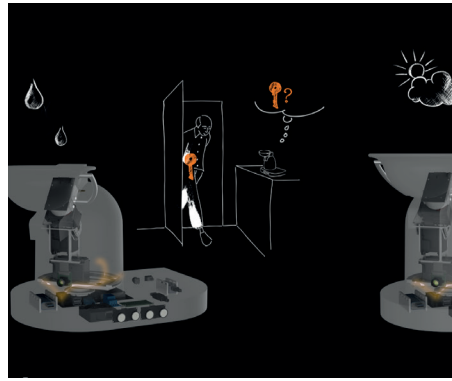
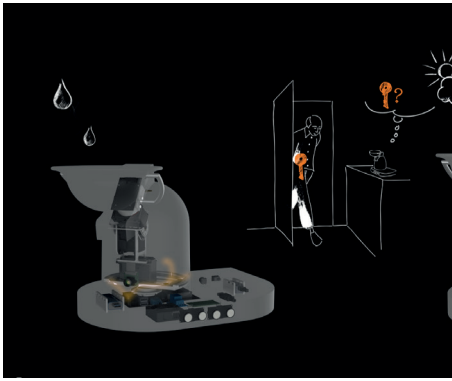
- it is an object intended to be unobtrusive, stemming from ambient computing, while having an ongoing subtle presence. It does not make sounds, unlike voice assistants and the trend for using voice modality interaction. It expresses its environment only through motion and light.

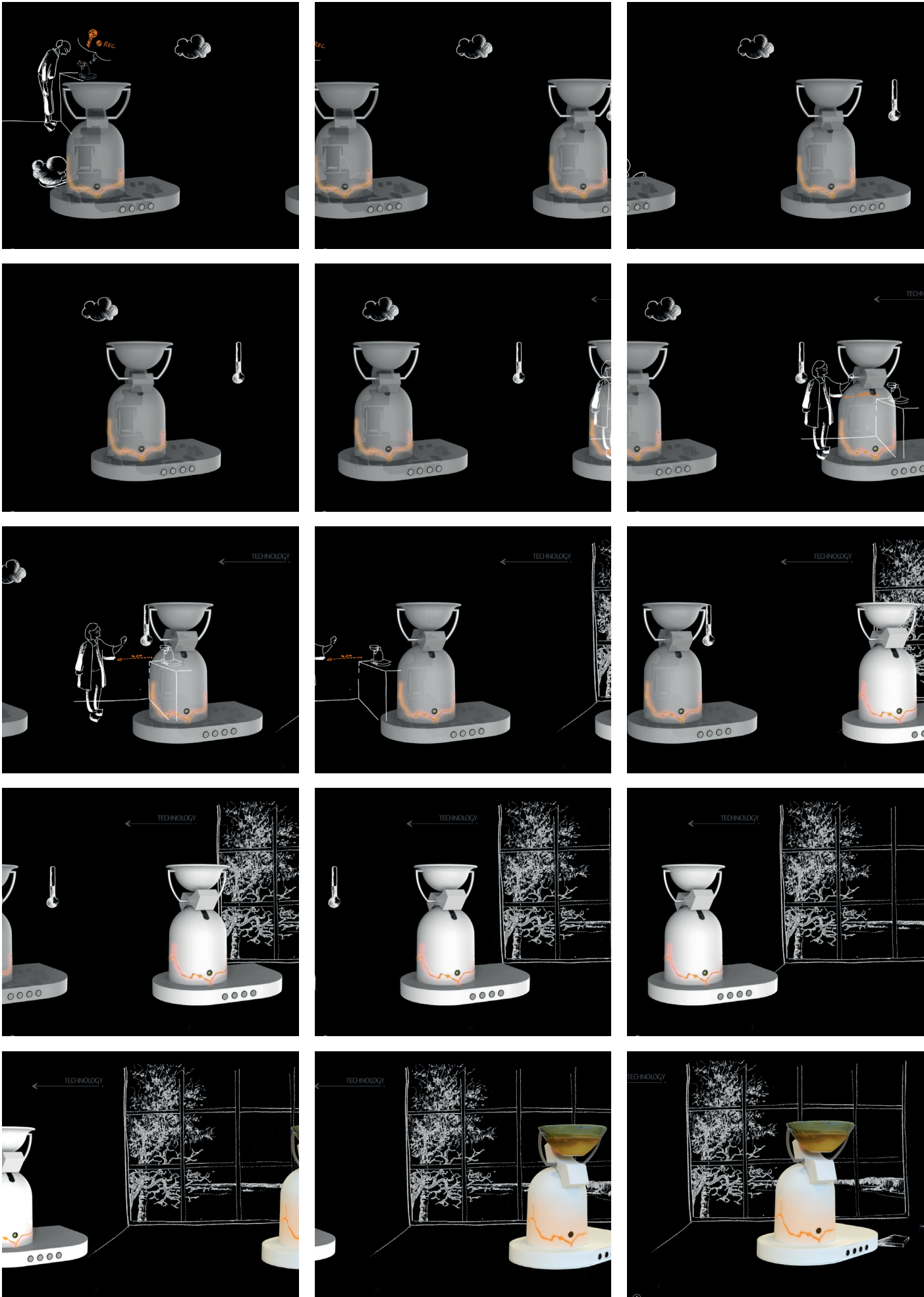
- to move away from home’s companion robots and the biases they can generate through facial representation, Yōkobo has neither an anthropomorphic shape nor can talk.
- Yōkobo is intended to be made of natural materials such as ceramic, wood, or wool to break with the idea of plastic, disposable, and toy robots, and to improve its integration in everyday home life.
- as a slow technology product, understanding and integrating Yōkobo into one’s life takes time and requires accepting not having a clear, repetitive, and instantaneous response to an action. Its contribution is not measured in terms of efficiency and utility; it is the sum of different experiences with the product over time that creates the object’s meaning and value. Getting to know Yōkobo’s expressive motions is continuous and progressive. Yōkobo is an object that is understood through perception and touches the poetic sensibility of its users.

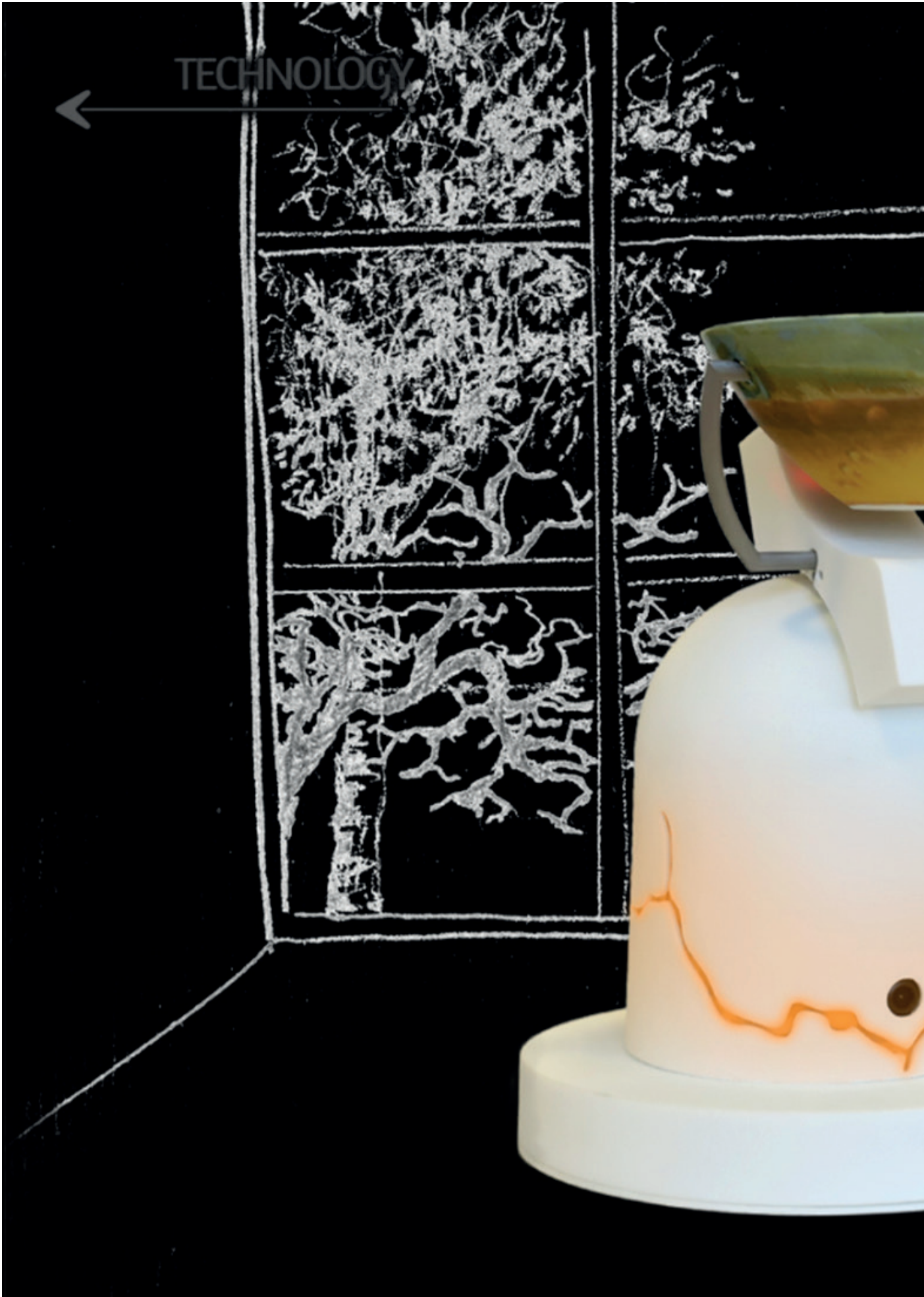
Yōkobo is a concept that puts people’s relationships at the center. It does not impose itself to propose an exclusive Human-Object relationship. It reveals the presence of the other by expressing the last impermanent trace of the other’s passage. It is an object of sensitive presence.

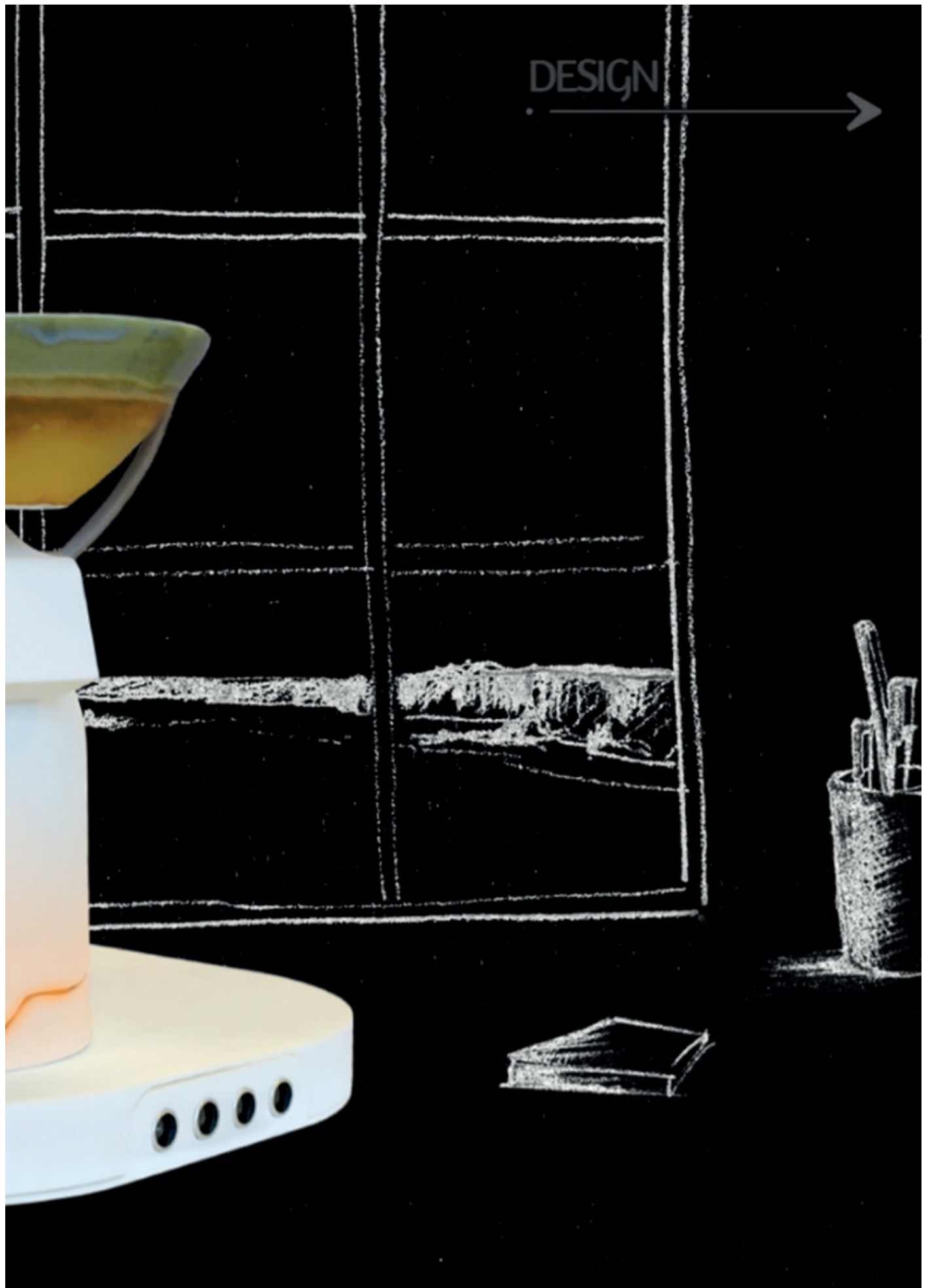
This work is the result of interdisciplinary research between roboticists, designers, and ergonomists. The navigation (directions and overlay) of this pan.able demonstrates the design and engineering processes, as well as the interaction modalities.

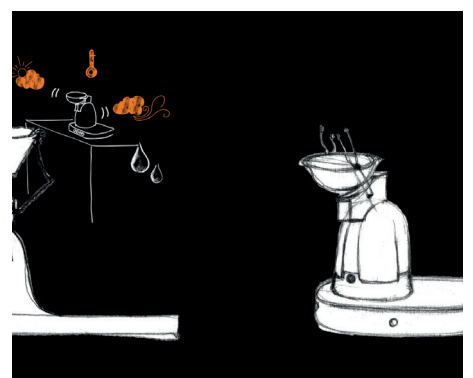
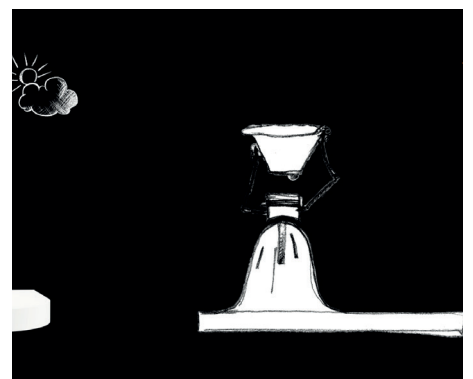
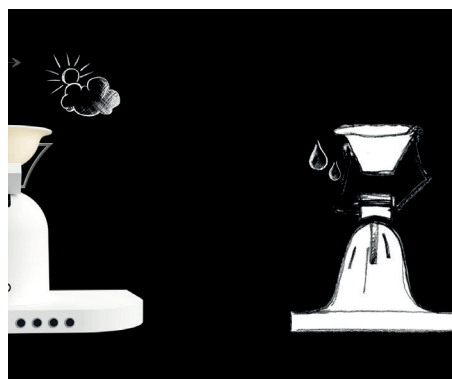
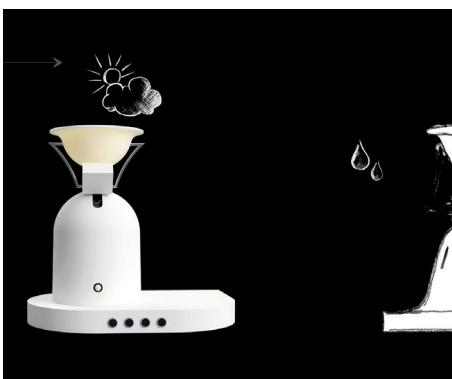
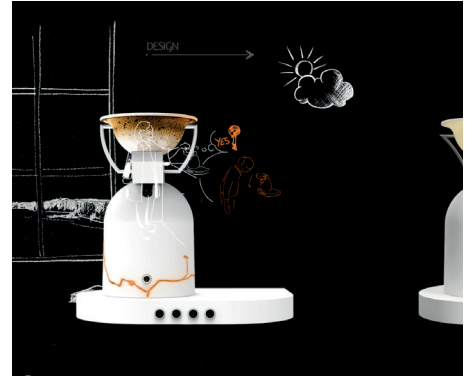
To best replicate the original online experience, the reader should begin this contribution from the middle (see double full-page images below). Then read as desired, from right to left or from left to right.

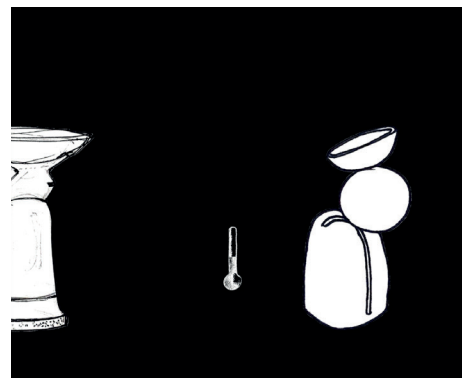
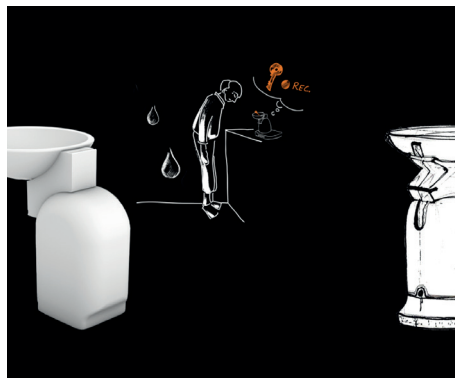
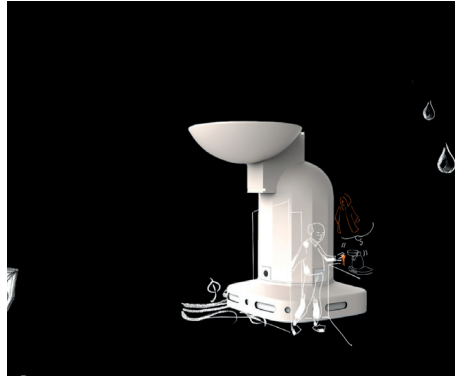
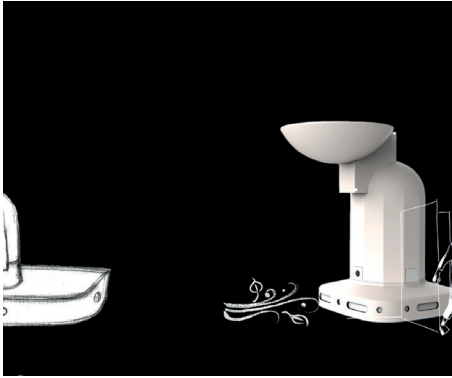
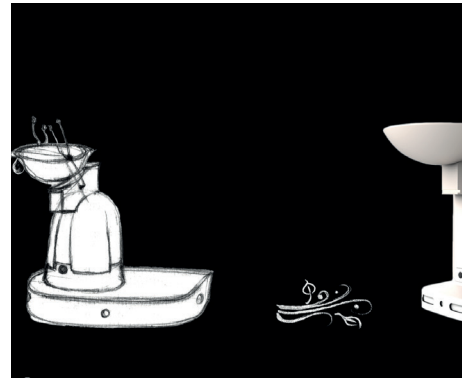
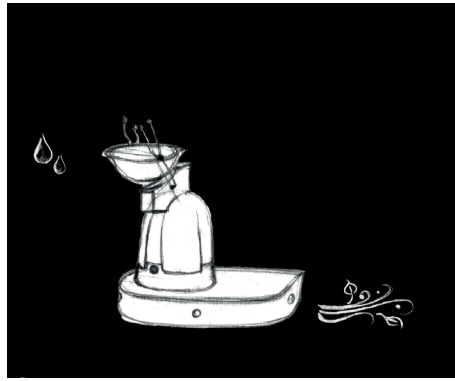
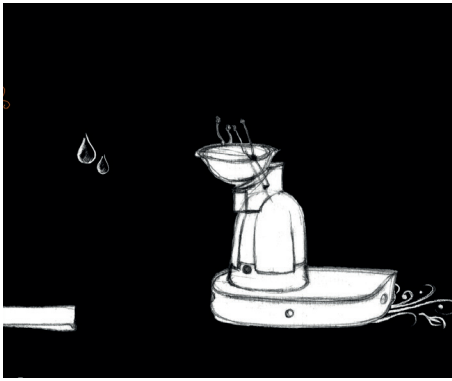








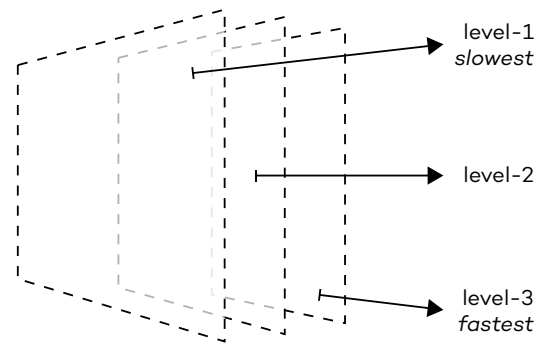




This contribution was published on www.able-journal.org in a pan.able format:

www.able-journal.org/en/yokobo

When the user scrolls, each image layer moves from left to right at different speeds giving an impression of depth in the page.



credits

authors:

Dominique Deuff, ergonomist and designer, Orange

Gentiane Venture, roboticist, Tokyo University of Agriculture and Technology

Isabelle Milleville-Pennel, cognitive ergonomist, LS2N UMR CNRS 6004

Ioana Ocnarescu, designer, Strate Research, Strate School of Design

with:

Enrique Coronado, roboticist, Tokyo University of Agriculture and Technology

Liz Rincon, roboticist, Tokyo University of Agriculture and Technology

Dora Garcin, experience designer, Strate School of Design & Tokyo University of Agriculture and Technology

Corentin Aznar, product designer, Strate School of Design & Tokyo University of Agriculture and Technology

Shohei Hagane, roboticist, Tokyo University of Agriculture and Technology

Simeon Capy, roboticist, Tokyo University of Agriculture and Technology

Pablo Osario, roboticist, Tokyo University of Agriculture and Technology

Rémi Dupuis, product designer, Strate School of Design

Dino Beschi, product designer, Strate School of Design & Tokyo University of Agriculture and Technology

Nicolas Pellen, designer, Orange

supported by: Orange, GV lab, LS2N UMR CNRS 6004, Strate School of Design (Strate Research)

acknowledgments: Nantes Université, Tokyo University of Agriculture and Technology, équipe des ateliers de Strate, Valentina Ramirez Millan

about the authors

Dominique Deuff (PhD) is an ergonomist at Orange Innovation. Through different projects involving ergonomics, she has integrating design tools and approaches, focusing on user research. Her latest project regarding the impacts of behavioral objects in the home ecosystem was at the center of her PhD work in ergonomics and design.

Isabelle Milleville-Pennel (PhD) is psychologist and full-time researcher at the CNRS in the Laboratory of Digital Sciences of Nantes (LS2N). Her main topics concern cognitive ergonomics and human-machine interaction and is organized around three main axes. The first two are centered on human interaction in and with virtual environments, whilst the third is focused on social robotics.

Ioana Ocnărescu (PhD) is Director of Research at Strate École de Design. She is in charge of the Robotics by Design Lab, a joint multidisciplinary lab that brings together companies, robotics researchers, and PhD students to invent new ecologies of living together with technological alterities in situated contexts.

<https://roboticslab.design>

Gentiane Venture (PhD) is Professor of Robotics with the University of Tokyo and a cross-appointed fellow with the National Institute of Advanced Industrial Science & Technology, Japan. Her research focuses on the dynamics of human, robots, and the environment. Her group and her work are transdisciplinary, seeing robotics not as field with applications in certain areas but rather as an art of living together.

<https://gvlab.jp>

rights and references

illustration rights and references

LAYER 1

Original drawings, Dora Garcin, 2020.

Image credit and graphic transformation: Dominique Deuff, 2021.

LAYER 2 (images from left to right)

Images 1 to 8: 3D-generated images, Dino Beschi, 2021. Image credit and graphic transformation: Dino Beschi, 2021.

Image 9: photograph, Dominique Deuff, 2021.

Photo credit and graphic transformation: Dominique Deuff, 2021.

Images 10 : 3D Model, Nicolas Pellen 2021.

3D-generated images, Clément Laurenziani, 2021. Image credit and graphic transformation: Dominique Deuff, 2021.

Images 11 : 3D model, Nicolas Pellen 2021.

3D-generated images, Nicolas Pellen, 2021. Image credit and graphic transformation: Dominique Deuff, 2021.

Images 12 and 13: drawings, Dominique Deuff, 2021. Image credit and graphic transformation: Dominique Deuff, 2021.

Images 14 and 15: 3D-generated images, Corentin Aznar, 2020. Image credit and graphic transformation: Dominique Deuff, 2021.

Images 16 and 17: drawings, Corentin Aznar, 2021. Image credit and graphic transformation: Dominique Deuff, 2021.

LAYER 3

Drawings, Dominique Deuff, 2021.

Image credit and graphic transformation: Dominique Deuff, 2021.

bibliography and references

Ashmore, Sondra, and Kristin Runyan. 2014. *Introduction to Agile Methods*. Upper Saddle River, NJ: Addison-Wesley.

Bevins, Alisha, and Brittany A. Duncan. 2021. "Aerial Flight Paths for Communication: How Participants Perceive and Intend to Respond to Drone Movements." In *HRI '21: Proceedings of the 2021 ACM/IEEE International Conference on Human-Robot Interaction*. New York: Association for Computing Machinery, 16–23, <https://doi.org/10.1145/3434073.3444645>.

Birmingham, Chris, Zijian Hu, Kartik Mahajan, Eli Reber, and Maja J Matarić. 2020. "Can I Trust You? A User Study of Robot Mediation of a Support Group." In *2020 IEEE International Conference on Robotics and Automation (ICRA)*. New York: IEEE, 8019–8026, <https://doi.org/10.1109/ICRA40945.2020.9196875>.

Brock, Heike, Selma Šabanović, and Randy Gomez. 2021. "Remote You, Haru and Me: Exploring Social Interaction in Telepresence Gaming with a Robotic Agent." In *HRI '21 Companion: Companion of the 2021 ACM/IEEE International Conference on Human-Robot Interaction*. New York: United States Association for Computing Machinery, <https://doi.org/10.1145/3434074.3447177>.

Broers, H. A. T., J. Ham, R. Broeders, R. De Silva, and M. Okada. 2013. "Goal inferences about robot behavior Goal inferences and human response behaviors." In *2013 8th ACM/IEEE International Conference on Human-Robot Interaction (HRI)*. Piscataway, NJ: IEEE, 91–92, <https://doi.org/10.1109/HRI.2013.6483516>.

Brooke, John. 2013. "SUS: A Retrospective." *Journal of Usability Studies* 8 (2): 29–40.

Campa, Riccardo. 2016. "The Rise of Social Robots: A Review of the Recent Literature." *Journal of Evolution & Technology* 26 (1), 106–113.

Cannon, Christopher, Kelly Goldsmith, and Caroline Roux. 2019. "A Self-Regulatory Model of Resource Scarcity." *Journal of Consumer Psychology* 29 (1): 104–127.

Cao, Zhe, Gines Hidalgo, Tomas Simon, Shih-En Wei, and Yaser Sheikh. 2018. "OpenPose: Realtime Multi-Person 2D Pose Estimation using Part Affinity Fields." *IEEE Transactions on Pattern Analysis & Machine Intelligence* 43 (1): 172–186, arXiv: 1812.08008.

Capy, Siméon, Pablo Osorio, Shohei Hagane, Corentin Aznar, Dora Garcin, Enrique Coronado, Dominique Deuff, Ioana Ocnărescu, Isabelle Milleville, Gentiane Venture. 2022. *Yōkobo: A Robot to Strengthen Links Amongst Users With Non-Verbal Behaviours, Machines*, in process of publication.

Coronado, Enrique, and Gentiane Venture. 2020. "Towards IoT-Aided Human-Robot Interaction Using NEP and ROS: A Platform-Independent, Accessible and Distributed Approach." *Sensors* 20 (5): 1500.

Coronado, Enrique, Gentiane Venture, and Natsuki Yamanobe. 2020. "Applying Kansei/Affective Engineering Methodologies in the Design of Social and Service Robots: A Systematic Review." *International Journal of Social Robotics* (October): 1–11, <https://doi.org/10.1007/s12369-020-00709-x>.

- Deuff, Dominique, Ioana Ocnareescu, Luis Enrique Coronado, Liz Rincon-Ardila, Isabelle Milleville, and Gentiane Venture. 2020. "Designing a way of thinking in a robotics research project." *Journal of Robotics Society of Japan* 38 (8): 692–702.
- Deuff, Dominique, Isabelle Milleville–Pennel, Ioana Ocnareescu, Dora Garcin, Corentin Aznar, Simeon Cappy, Shohei Hagane, Pablo Osario, Luis Enrique Coronado, Liz Rincon–Ardila and Gentiane Venture. 2022. "Together alone, Yōkobo, a sensible presence object for the home of newly retired couples." *DIS* 2022.
- Duarte, Nuno Ferreira, Mirko Raković, Jovica Tasevski, Moreno Ignazio Coco, Aude Billard, and José Santos–Victor. 2018. "Action anticipation: Reading the intentions of humans and robots." *IEEE Robotics and Automation Letters* 3 (4) (October): 4132–4139, <https://doi.org/10.1109/LRA.2018.2861569>.
- Erel, Hadas, Yoav Cohen, Klil Shafir, Sara Daniela Levy, Idan Dov Vidra, Tzachi Shem Tov, and Oren Zuckerman. 2021. "Excluded by Robots: Can Robot–Robot–Human Interaction Lead to Ostracism?" In *HRI '21: Proceedings of the 2021 ACM/IEEE International Conference on Human–Robot Interaction*. New York: Association for Computing Machinery, 312–321, <https://doi.org/10.1145/3434073.3444648>.
- Feil–Seifer, David, and Maja J Matarić. 2011. "Socially Assistive Robotics." *IEEE Robotics & Automation Magazine* 18 (1) (March): 24–31, <https://doi.org/10.1109/MRA.2010.940150>.
- Georgiev, Aleksandar, and Stephan Schlögl. 2018. "Smart Home Technology: An Exploration of End User Perceptions." *Innovative Lösungen für eine alternde Gesellschaft: Konferenzbeiträge der SMARTER LIVES* 18, no. 20.02.
- Gomez, Randy, Deborah Szapiro, Kerl Galindo, and Keisuke Nakamura. 2018. "Haru: Hardware Design of an Experimental Tabletop Robot Assistant." In *2018 13th ACM/IEEE International Conference on Human–Robot Interaction (HRI)*. New York: Association for Computing Machinery, 233–240.
- GROOVE X. <https://lovot.life/en/>.
- Haring, K. S., K. Watanabe, and C. Mougnot. 2013. "The influence of robot appearance on assessment." In *2013 8th ACM/IEEE International Conference on Human–Robot Interaction (HRI)*. New York: Association for Computing Machinery, 131–132, <https://doi.org/10.1109/HRI.2013.6483536>.
- Heenan, Brandon, Soul Greenberg, Setareh Aghel–Manesh, and Ehud Sharlin. 2014. "Designing social greetings in human robot interaction." In *DIS '14: Proceedings of the 2014 conference on Designing interactive systems*. New York: Association for Computing Machinery, 855–864.
- Hoffman, Guy. 2012. "Dumb Robots, Smart Phones: A Case Study of Music Listening Companionship." *IEEE International Symposium on Robot and Human Interactive Communication* (September): 358–363, <https://doi.org/10.1109/ROMAN.2012.6343779>.
- Hoffman, Guy, and Wendy Ju. 2014. "Designing Robots with Movement in Mind." *Journal of Human–Robot Interaction* 3 (1): 91–122.
- Intuition Robotics. <https://elliq.com>.
- Knight, Heather. 2011. "Eight Lessons Learned about Non–Verbal Interactions through Robot Theater." In *Social Robotics: Third International Conference, ICSR 2011, Amsterdam, The Netherlands, November 24–25, 2011*. Berlin: Springer, 42–51.
- Latikka, Rita, Tuuli Turja, and Atte Oksanen. 2019. "Self–Efficacy and Acceptance of Robots." *Computers in Human Behavior* 93:157–163.
- Lehmann, Hagen, Joan Saez–Pons, Dag Sverre Syrdal, and Kerstin Dautenhahn. 2015. "In Good Company? Perception of Movement Synchrony of a Non–Anthropomorphic Robot." *PLoS One* 10 (5): e0127747.
- Levillain, Florent, and Elisabetta Zibetti. 2017. "Behavioral Objects: The Rise of the Evocative Machines." *Journal of Human–Robot Interaction* 6 (1): 4–24.
- Li, Dingjun, PL Patrick Rau, and Ye Li. 2010. "A Cross–Cultural Study: Effect of Robot Appearance and Task." *International Journal of Social Robotics* 2 (2): 175–186.
- Liang, Jun, Deqiang Xian, Xingyu Liu, Jing Fu, Xingting Zhang, Buzhou Tang, Jianbo Lei, et al. 2018. "Usability Study of Mainstream Wearable Fitness Devices: Feature Analysis and System Usability Scale Evaluation." *JMIR mHealth and uHealth* 6 (11): e11066.
- Luria, Michal, Guy Hoffman, and Oren Zuckerman. 2017. "Comparing Social Robot, Screen and Voice Interfaces for Smart–Home Control." In *CHI '17: Proceedings of the 2017 CHI Conference on Human Factors in Computing Systems*. New York: The Association for Computing Machinery, 580–628.
- Martin, Bella, and Bruce Hanington. 2012. *Universal Methods of Design: 100 Ways to Research Complex Problems, Develop Innovative Ideas, and Design Effective Solutions*. Beverly, MA: Rockport Publishers.
- Miseikis, Justinas, Pietro Caroni, Patricia Duchamp, Alina Gasser, Rastislav Marko, Nelija Miseikien'e, Frederik Zwilling, Charles de Castelbajac, Lucas Eicher, Michael Fruh, et al. 2020. "Lio–A Personal Robot Assistant for Human–Robot Interaction and Care Applications." *IEEE Robotics and Automation Letters* 5 (4): 5339–5346, <https://doi.org/10.1109/LRA.2020.3007462>.
- Mondada, Francesco, Julia Fink, Séverin Lemaignan, David Mansolino, Florian Wille, and Karmen Franinovi'c. 2016. "Ranger, an example of integration of robotics into the home ecosystem." In *New Trends in Medical and Service Robots* 38: 181–189, https://doi.org/10.1007/978-3-319-23832-6_15.
- Mori, M., K. F. MacDorman, and N. Kageki. 2012. "The Uncanny Valley [From the Field]." *IEEE Robotics & Automation Magazine* 19 (2): 98–100, <https://doi.org/10.1109/MRA.2012.2192811>.
- Nielsen, Jakob, and Thomas K. Landauer. 1993. "A Mathematical Model of the Finding of Usability Problems." In *CHI '93: Proceedings of the INTERACT '93*. New York: Association for Computing Machinery, 206–213, <https://doi.org/10.1145/169059.169166>.
- Odom, William T., Abigail J. Sellen, Richard Banks, David S. Kirk, Tim Regan, Mark Selby, Jodi L. Forlizzi, and John Zimmerman. 2014. "Designing for Slowness, Anticipation and Re–Visitation: A Long Term Field Study of the Photobox." In *CHI '14: Proceedings of the SIGCHI Conference on Human Factors in Computing Systems*. New York: Association for Computing Machinery, 1961–1970, <https://doi.org/10.1145/2556288.2557178>.
- Ostrowski, Anastasia K., Vasiliki Zygouras, HaeWon Park, and Cynthia Breazeal. 2021. "Small Group Interactions with Voice–User Interfaces: Exploring Social Embodiment, Rapport, and Engagement." In *HRI '21: Proceedings of the 2021 ACM/IEEE International Conference on Human–Robot Interaction*. New York: Association for Computing Machinery, 322–331, <https://doi.org/10.1145/3434073.3444655>.
- Palaver, Wolfgang. 2013. *René Girard's Mimetic Theory*. Translated by Gabriel Borrud. East Lansing: Michigan State University Press.
- Paschal, T., M. A. Bell, J. Sperry, S. Sieniewicz, R. J. Wood, and J. C. Weaver. 2019. "Design, Fabrication, and Characterization of an Untethered Amphibious Sea Urchin–Inspired Robot." *IEEE Robotics and Automation Letters* 4 (4): 3348–3354, <https://doi.org/10.1109/LRA.2019.2926683>.
- Ramirez Milan, Valentina, Dominique Deuff, and Gentiane Venture. Forthcoming. "Egg shaped, white and emotional robots." *Journal of Intelligent & Robotic Systems*.
- Scassellati, Brian, Laura Boccanfuso, Chien–Ming Huang, Marilena Mademtzi, Meiyong Qin, Nicole Salomons, Pamela Ventola, and Frederick Shic. 2018. "Improving social skills in children with ASD using a long–term, in–home social robot." *Science Robotics* 3 (21): <https://doi.org/10.1126/scirobotics.aat7544>.
- Trovato, Gabriele, Massimiliano Zecca, Salvatore Sessa, Lorenzo Jamone, Jaap Ham, Kenji Hashimoto, and Atsuo Takanishi. 2013. "Cross–cultural study on human–robot greeting interaction: acceptance and discomfort by Egyptians and Japanese." *Paladyn, Journal of Behavioral Robotics* 4 (2): 83–93, <https://doi.org/10.2478/pjbr-2013-0006>.
- Vaussard, Florian, Michael Bonani, Philippe R'etornaz, Alcherio Martinoli, and Francesco Mondada. 2011. "Towards autonomous energy–wise ROjects." In *Towards Autonomous Robotic Systems: Proceedings of the 12th Conference Towards Autonomous Robotic Systems* (Berlin: Springer), 311–322.
- Venkatesh, Alladi. 1985. "A Conceptualization of the Household/Technology." *Advances in Consumer Research* 12: 189–194.
- Venkatesh, Alladi. 1996. "Computers and Other Interactive Technologies for the Home." *Communications of the ACM*, 39 (12): 4–54.
- Venture, Gentiane, and Dana Kuli'c. 2019. "Robot expressive motions: a survey of generation and evaluation methods." *ACM Transactions on Human–Robot Interaction* 8 (4): 1–17.
- Verhagen, Tibert, Bart Van Den Hooff, and Selmar Meents. 2015. "Toward a better use of the semantic differential in IS research: An integrative framework of suggested action." *Journal of the Association for Information Systems* 16 (2):1.



to cite this article

Deuff, Dominique, Gentiane Venture, Isabelle Milleville-Pennel, and Ioana Ocnarescu. 2023. "Yökobo, an object of sensitive presence." *able journal*: <https://able-journal.org/en/yokobo>

MLA EN Deuff, Dominique, Gentiane Venture, Isabelle Milleville-Pennel, and Ioana Ocnarescu. "Yökobo, an object of sensitive presence." *able journal*, 2023. <https://able-journal.org/en/yokobo>

ISO 690 EN DEUFF, Dominique, VENTURE, Gentiane, MILLEVILLE-PENNEL, Isabelle, and OCNARESCU, Ioana. Yökobo, an object of sensitive presence. *able journal* [online]. 2023. Available from: <https://able-journal.org/en/yokobo>

APA EN Deuff, D., Venture, G., Milleville-Pennel, I., & Ocnarescu, I. (2023). Yökobo, an object of sensitive presence. *able journal*. <https://able-journal.org/en/yokobo>